



717-359-4313
6149 Baltimore Pike
Littlestown, PA 17340

9/13/16

Dear Valued Customer,

Your comfort is important to us, and providing personalized heating service has always been our highest priority. With each of you in mind, I have made the decision to partner with Tevis Energy to continue our service to you.

Like Keneco, Tevis is a local, family-owned company that has been serving customers in southern Pennsylvania and Maryland for over 75 years.

It is because of the care and commitment they demonstrate to all of their customers that I personally approached Tevis to initiate this relationship. The result to you will be the continuation of the same high levels of service and satisfaction that you have always expected from Keneco. You may also be happy to hear that Tevis offers some additional services, such as online account management, which many of you have been requesting!

I am especially pleased that long time Keneco employees, Jerry, Kevin, and Diane, have chosen to continue their employment with Keneco and Tevis Energy. They look forward to making this a seamless transition for you.

We are happy to answer your questions -- please continue to call us at 717-359-4313.

Many of you knew my father, Ken Ogg. On his behalf, I want to thank you for your loyal patronage over the years. It has been a privilege serving you, and with the help of the fine people at Tevis Energy, I am pleased to be able to continue his legacy.

Warmest regards,

A handwritten signature in blue ink, appearing to read "Richard Ogg", is written in a cursive style.

Richard Ogg

P.S. The included welcome letter from Jack Tevis is intended to answer some initial questions you may have. Please do not hesitate to call if you have additional questions.