



717-632-3400 • 410-876-6800
www.TevisEnergy.com

9/13/16

Dear Keneco Oil Customers,

I would like to extend a warm welcome to each of you! All of us at Tevis Energy are excited to be partnering with Keneco Oil to serve your heating oil and service needs! I have considered Richard and Ken friends for many years, and am honored to have been invited into this new relationship.

Your satisfaction is important to us! Below are answers to a few of the questions you may have:

- **Will I still call 717-359-4313 and talk to people I already know? YES**
Kevin, Jerry, and Diane have told us how much they value the relationships they have with each of you, and they look forward to continuing their service to you. They are supported by a caring team of local Tevis employees. We hope you will enjoy getting to know them as well!
- **Can I expect the same high levels of service I am used to with Keneco? YES**
In fact, you may experience faster response times as a result of our expanded team of oil drivers and certified technicians. This will not alter the quality nor the cost of services you receive from us.
- **Will rates be a lot higher than before? NO**
We will continue to offer you competitive heating oil prices, as well as fair and up-front costs for all our heating & air conditioning maintenance, repair, and replacement services.

Additional benefits include: Senior and Military discounts; affordable equipment service plans.; Monthly Payment Option; extended Customer Service hours; \$50 referral bonuses.

More benefits will be available to you soon, including: Online Account Access; Loyalty Rewards Points; paperless statements delivered to your email.

You may have additional questions. Simply call us at 717-359-4313, 717-632-3400, or 410-876-6800. We are eager to help! We look forward to the privilege of serving you.

Very truly yours,

Stanley H. "Jack" Tevis III

We Deliver • We Service • We Care